

Automated Giving

To strengthen stewardship at Our Lady of Guadalupe, we request that you consider utilizing a new and easier way to support our parish . . .

Automated giving.

What is Automated Giving?

It is an alternative means of support for Our Lady of Guadalupe. In lieu of weekly collections, the ParishPay program can collect monthly contributions from your checking, savings, or credit card account. There is NO cost to you to participate in the program.

What are the benefits to me?

- The program allows you to plan your giving in the same way you budget your other financial commitments.
- You no longer have to be concerned about making up missed offertory donations when you are away from the Parish.
- You can easily adjust the amount of your automatic contribution through the Parish Office or do it yourself via a secure website access or toll free call.
- You no longer need to write a check every week.

How does it relate to the use of weekly envelopes?

If you choose to participate in the Automated Giving Program, this will replace using weekly envelopes.

I feel uncomfortable not having something to physically drop in the collection basket. What should I do?

You will continue to receive collection envelopes for the time being unless you ask us not to send them. Feel free to drop empty collection envelopes in the collection basket. Special donation slips will also be available for dropping into the collection basket should you wish.

How do I sign up?

Parishioners can enroll in less than three minutes by:

- Filling out an enrollment form and turning it into the parish office. Forms are available in the back of the church and in the parish office; if you receive envelopes, an enrollment form will also be mailed to you.
- Signing up directly on the ParishPay website at www.parishpay.com;
- Signing up via the ParishPay link on the OLG website at www.ourladyofguadalupechurch.org (the ParishPay and eContributions links are on left menu bar); or
- Calling 1-866-PARISH-1.

Which payment methods are accepted??

Automated transfers from your checking or savings accounts or major credit cards such as American Express, Visa, MasterCard, and Discover may be used to make monthly contributions.

What day are transfers made?

Recurring monthly gifts are made on the 5th of the month or the next business day if the 5th falls on a weekend or holiday. ParishPay sends out monthly emails to remind you about the upcoming deduction.

Can deductions be made weekly?

Unfortunately, no.

How much does ParishPay charge the parishioner for this service?

Nothing.

However, ParishPay will charge OLG based on the method you use to make your contribution. If you donate from your checking/savings account OLG is charged \$1 plus 1% of the donation. If you donate by credit card OLG is charged as follows:

Visa or MasterCard: 2.06% + 10 cents

American Express: 2.85% + 15 cents

Discover: 1.95% + 15 cents

Are there any setup fees?

No.

What about Special Collections?

You can specify your giving level for Special Collections and special dates such as Christmas or Easter when you join the Automated Giving Program. You can make changes anytime after your initial enrollment (online or by phone).

Can I donate a one-time gift or pledge for a specific term?

Yes, one time gifts are graciously accepted. Participants can also arrange for a specific amount to be paid over a number of months.

How secure are the transactions / the ParishPay website?

The site uses SSL (Secure Sockets Layer) to ensure that your personal and sensitive data - credit card number, email address, name, address, etc. - is transmitted safely and securely every time. In addition, ParishPay uses internal security measures to further increase your data security. SSL encrypts your data before it is transmitted. If someone "listens in" on the wire, they'll only get encrypted information.

How do parishioners manage accounts?

Parishioners can log in to their account by using the login area at the top of ParishPay's website. Once logged in, parishioners have the option of altering their gift, adding additional gifts or collections, and deleting their account. Parishioners also can see gifts provided to their parish year to date and print annual giving statements. They may also call ParishPay at 1-866-PARISH-1.

Do I receive receipts for tax purposes?

Parishioners can print statements anytime once they've logged in. An annual statement is automatically also mailed to you.

When can parishioners change gifts?

Up until the 3rd day of every month.

How do I discontinue the service?

You can log in and delete your gifts or contact call ParishPay to delete them. Again, the change needs to take place before the 3rd of the month in order to affect the same month.